

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
FEBRUARY 2020**

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30042 A	02/03/20 07:15:00	02/05/20 15:16:00	02/04/20	Grading Closed	Brown, Shirley Blocker, Michelle	Endris Rd Endris Rd Canton 39046	District 4	Medium Priority
	Dur (hrs/days)	48	2	Needs grading and gravel				
30043 A	02/03/20 08:08:00	02/05/20 13:16:00	02/04/20	Limb Pickup Closed	Brown, Shirley Jackson, Shane	West Elbridge Way 145 West Elbridge Way	District 4	Medium Priority
	Dur (hrs/days)	48	2	Need limb pickup				
30044 A	02/03/20 09:46:00	02/19/20 08:01:00	02/04/20	Trash Related Closed	Brown, Shirley Rushing, Melissa	Republic St Republic Street Madison 39110	District 1	Medium Priority
	Dur (hrs/days)	384	16	Needs boxes picked up...white builing down by the pool.				
30045 A	02/03/20 10:41:00	02/05/20 13:16:00	02/04/20	Limb Pickup Closed	Brown, Shirley Fleming, James	Hart Rd 240 Hart Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Need limb pickup				
30046 A	02/03/20 10:47:00	02/05/20 13:18:00	02/04/20	Limb Pickup Closed	Brown, Shirley Worley, Steve	Prescott Ridge 118 Prescott Ridge	District 4	Medium Priority
	Dur (hrs/days)	48	2	Need limb pickup				
30047 A	02/03/20 10:49:00	02/04/20 15:57:00	02/04/20	Limb Pickup Closed	Brown, Shirley Johnson, Maurie	South Glen Pl 113 South Glen Pl	District 3	Medium Priority
	Dur (hrs/days)	24	1	Need limb pickup				
30048 A	02/03/20 12:00:00	02/05/20 13:18:00	02/04/20	Limb Pickup Closed	Brown, Shirley Worley, Steve	Prescott Ridge Prescott Ridge	District 4	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
30049 A	02/03/20 12:01:00	02/05/20 13:15:00	02/04/20	Limb Pickup Closed	Brown, Shirley Johnson, Maurie	South Glen Dr South Glen Pl	District 3	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickkup				
30050 A	02/03/20 12:03:00	02/05/20 13:16:00	02/04/20	Limb Pickup Closed	Brown, Shirley Fleming, James	Hart Rd Hart Rd Canton 39046	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
30051 A	02/03/20 12:05:00	02/11/20 15:29:00	02/04/20	Trash Related Closed	Brown, Shirley C. Bacon	East Sowell Rd East Sowell Rd	District 1	Medium Priority
	Dur (hrs/days)	192	8	Needs debris pickup				

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Grade	Date/Time	Date/Time	Date					
30052	02/03/20	02/05/20	02/04/20	Limb Pickup	Brown, Shirley	Haley Creek Dr	District 1	Medium Priority
A	12:56:00	13:18:00		Closed	Griffin, Whitney	Haley Creek Dr		
	Dur (hrs/days)	48	2	needs limb pickup				
30053	02/03/20	02/20/20	02/04/20	Pot Holes	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	15:56:00	14:30:00		Closed	Parris, Roger	Oak Trail		
	Dur (hrs/days)	408	17	Needs potholes repaired				
30054	02/03/20	02/05/20	02/04/20	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	15:57:00	13:17:00		Closed	Parris, Roger	Oak Trail		
	Dur (hrs/days)	48	2	Needs a bunch of wood picked up. Has nails in it				
30056	02/04/20	02/05/20	02/05/20	Limb Pickup	Brown, Shirley	French Branch	District 4	Medium Priority
A	08:32:00	15:17:00		Closed	Vaughn, Jody	French Branch		
	Dur (hrs/days)	24	1	Limbs, and bag of limbs need picking up				
30057	02/04/20	02/05/20	02/05/20	Pot Holes	Brown, Shirley	Lake Mannsdale Dr	District 3	Medium Priority
A	08:34:00	15:23:00		Closed	Wood, William	Lake Mannsdale		
	Dur (hrs/days)	24	1	Bad pot hole				
30060	02/04/20	02/07/20	02/05/20	Trash Related	Brown, Shirley	Goldman Dr	District 4	Medium Priority
A	10:51:00	07:21:00		Closed	McElroy, Clarence	Goldman Dr		
	Dur (hrs/days)	72	3	Need old household iyems pick up [old drawers, bed rails, vacumn cleaner etc]				
30062	02/04/20	02/05/20	02/05/20	Limb Pickup	Brown, Shirley	Farmers Cv	District 3	Medium Priority
A	15:37:00	15:19:00		Closed	Ellis, Valerie	Farmers Cv		
	Dur (hrs/days)	24	1	Limbs pick up				
30063	02/04/20	02/05/20	02/05/20	Limb Pickup	Brown, Shirley	Beaufort Cir	District 4	Medium Priority
A	15:38:00	15:18:00		Closed	Hensley, Clay	Beaufort Cir		
	Dur (hrs/days)	24	1	Limbs pick up				
30064	02/04/20	02/05/20	02/05/20	Limb Pickup	Brown, Shirley	Eagle Cove		Medium Priority
A	15:39:00	15:17:00		Closed	Peden, Blake	Eagle Cv		
	Dur (hrs/days)	24	1	Limbs pick up				
30065	02/04/20	02/05/20	02/05/20	Limb Pickup	Brown, Shirley	French Branch	District 4	Medium Priority
A	15:40:00	15:18:00		Closed	Unknown	French Branch		
	Dur (hrs/days)	24	1	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
30066	02/04/20	02/05/20	02/05/20	Limb Pickup	Brown, Shirley	Southwood Dr	District 1	Medium Priority
A	15:47:00	15:19:00		Closed	Jordan, Alan	Southwood Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
30067	02/05/20	02/07/20	02/06/20	Limb Pickup	Brown, Shirley	Cotton Wood Ct	District 3	Medium Priority
A	09:22:00	07:20:00		Closed	Dinkelacker, Walt	107 Cotton wood Ct		
	Dur (hrs/days)	48	2	Need limb pickup in Ashbrooke subdivision				
30068	02/05/20	02/07/20	02/06/20	Limb Pickup	Brown, Shirley	Harbor Rd	District 1	Medium Priority
A	12:34:00	07:26:00		Closed	Yarbrough, Jim	Harbor Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
30069	02/05/20	02/07/20	02/06/20	Trash Related	Brown, Shirley	Addison Way	District 4	Medium Priority
A	12:47:00	07:22:00		Closed	Morris, Theresa	Addison Way		
	Dur (hrs/days)	48	2	Need old basketball goal picked up				
30071	02/06/20	02/20/20	02/07/20	Pot Holes	Brown, Shirley	Barnes Rd	District 1	Medium Priority
A	15:23:00	14:30:00		Closed	Wofford, Marion	Barnes Rd		
	Dur (hrs/days)	336	14	Bad pot holes				
30073	02/06/20	02/24/20	02/07/20	Culvert Clean Out	Brown, Shirley	Hazelton Cv		Medium Priority
A	15:26:00	13:35:00		Closed	Snell, Cindy	Hazelton Cv		
	Dur (hrs/days)	432	18	Culvert need cleaning out, full of dirt and water				
30077	02/10/20	02/13/20	02/11/20	Limb Pickup	Brown, Shirley	Thornberry Cv	District 1	Medium Priority
A	08:43:00	08:04:00		Closed	Evans, Heather	Thornberry Cv		
	Dur (hrs/days)	72	3	Limbs pick up				
30078	02/10/20	02/13/20	02/11/20	Limb Pickup	Brown, Shirley	Bentgrass Common	District 1	Medium Priority
A	08:50:00	08:03:00		Closed	Miller, Jerome	Bentgrass Common		
	Dur (hrs/days)	72	3	Limbs pick up				
30079	02/10/20	02/13/20	02/11/20	Limb Pickup	Brown, Shirley	Covey Run	District 4	Medium Priority
A	08:51:00	08:06:00		Closed	Crawford, Brenda	Covey Run		
	Dur (hrs/days)	72	3	Limbs pick up				
30080	02/10/20	02/13/20	02/11/20	Limb Pickup	Brown, Shirley	Harwood Ct	District 3	Medium Priority
A	08:55:00	08:08:00		Closed	Arnold, Tina	Harwood Ct		
	Dur (hrs/days)	72	3	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
30081	02/10/20	02/12/20	02/11/20	Ditching	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	14:12:00	07:30:00		Closed	Jackson, Floyd	Pisgah Bottom Rd		
	Dur (hrs/days)	48	2	Ditches are flooding, and causing the roads to flood				
30082	02/10/20	02/13/20	02/11/20	Pot Holes	Brown, Shirley	North Livingston Rd	District 3	Medium Priority
A	14:14:00	15:53:00		Closed	Wilkerson	N Livingston Rd		
	Dur (hrs/days)	72	3	Bad pot holes and dips in the road				
30083	02/10/20	02/13/20	02/11/20	Limb Pickup	Brown, Shirley	Camden Ct	District 4	Medium Priority
A	14:15:00	08:07:00		Closed	Veal, Marianne	Camden Ct		
	Dur (hrs/days)	72	3	Limbs pick up				
30084	02/10/20	02/13/20	02/11/20	Limb Pickup	Brown, Shirley	Grayhawk Cv		Medium Priority
A	14:17:00	08:04:00		Closed	Williamson, Chris	Grayhawk Cv		
	Dur (hrs/days)	72	3	Limbs pick up				
30087	02/10/20	02/13/20	02/11/20	Culvert Clean Out	Brown, Shirley	Coachmans Rd	District 2	Medium Priority
A	14:31:00	08:03:00		Closed	McCoy, Kristen	Coachmans Rd		
	Dur (hrs/days)	72	3	Culvert stopped up causing the road and property to flood				
30088	02/10/20	02/13/20	02/11/20	Limb Pickup	Brown, Shirley	Beaufort Cir	District 4	Medium Priority
A	14:39:00	08:07:00		Closed	Kristie	Beaufort Cir		
	Dur (hrs/days)	72	3	Limbs pick up				
30089	02/10/20	02/13/20	02/11/20	Limb Pickup	Brown, Shirley	Stillhouse Creek Dr	District 3	Medium Priority
A	15:44:00	08:05:00		Closed	Bryant, Katherine	Stillhouse Creek Dr		
	Dur (hrs/days)	72	3	Limbs pick up				
30091	02/11/20	02/20/20	02/12/20	Pot Holes	Brown, Shirley	Clarkdell Rd	District 1	Medium Priority
A	07:43:00	14:31:00		Closed	Roberts, Cara	Clarkdell Rd		
	Dur (hrs/days)	216	9	Bad pot holes				
30095	02/11/20	02/13/20	02/12/20	Limb Pickup	Brown, Shirley	Crabapple Gr	District 3	Medium Priority
A	15:04:00	08:05:00		Closed	Pleiss, Phillip	Crabapple Gr		
	Dur (hrs/days)	48	2	Limbs pick up				
30098	02/11/20	02/13/20	02/12/20	Limb Pickup	Brown, Shirley	Ashbrooke Trail	District 2	Medium Priority
A	15:18:00	08:06:00		Closed	Evans, Katie	Ashbrooke Trail		
	Dur (hrs/days)	48	2	Limbs pick up				

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30099	02/11/20	02/11/20	02/12/20	Culvert Repair	Brown, Shirley	Mullinville Rd	District 5	Medium Priority
A	15:22:00	15:59:00		Closed	Burrell	Mullinville Rd		
	Dur (hrs/days)	0	0	Culvert has washed out				
30100	02/12/20	02/13/20	02/13/20	Limb Pickup	Brown, Shirley	Hallmark Pl		Medium Priority
A	09:43:00	15:54:00		Closed	Rut, Emily	Hallmark Place Madison 39110		
	Dur (hrs/days)	24	1	Needs limb pickup				
30101	02/12/20	02/18/20	02/13/20	Limb Pickup	Brown, Shirley	Camden Shores	District 4	Medium Priority
A	12:46:00	07:53:00		Closed	Gene	Camden Shore Dr		
	Dur (hrs/days)	144	6	108 Camden Shore Dr, 102 Beaufort Circle, 100 Camden Ct, 150 Caroline Club Dr, 143 Burne Run, 148 Green Way Cir, 153 Green Way Cir, 108 Bellep				
30102	02/12/20	02/19/20	02/13/20	Trash Related	Brown, Shirley	Eastpointe Cir	District 3	Medium Priority
A	12:52:00	07:22:00		Closed	White, Andrew	East Ridge Circle Madison		
	Dur (hrs/days)	168	7	Needs couch picked up Friday....he will have it out then				
30103	02/12/20	02/13/20	02/13/20	Pot Holes	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	13:31:00	15:03:00		Closed	Caller	Yandell Rd		
	Dur (hrs/days)	24	1	She hit damaged section of road and damaged her tire. She said it was near the fire station and Grace Falls church				
30104	02/12/20	02/13/20	02/13/20	Trash Related	Brown, Shirley	Center St	District 3	Medium Priority
A	13:53:00	15:55:00		Closed	unknown	3010 Center St		
	Dur (hrs/days)	24	1	Furniture pickup				
30105	02/04/20	02/13/20	02/05/20	Pot Holes	Brown, Shirley	Ridgefield Dr	District 3	Medium Priority
A	15:49:00	15:15:00		Closed	Conner, Homeland	Ridgefield Dr		
	Dur (hrs/days)	216	9	Request to have pot holes/ fill and smooth out at the entrance of Ridgefield S/D				
30107	02/12/20	02/13/20	02/13/20	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	15:20:00	15:53:00		Closed	Watkins, Bill	285 Quail Hollow		
	Dur (hrs/days)	24	1	Need limb pickup				
30109	02/13/20	02/19/20	02/14/20	Down Tree	Brown, Shirley	Gunter Rd	District 5	High Priority
A	07:12:00	07:32:00		Closed	S.o. Department	Gunter Rd		
	Dur (hrs/days)	144	6	Tree down near Old Natchez Trace				
30116	02/14/20	02/19/20	02/15/20	Limb Pickup	Brown, Shirley	Cherry Hill Dr	District 3	Medium Priority
A	12:41:00	07:21:00		Closed	Ford, Deanna	477 Cherry Hill Dr		
	Dur (hrs/days)	120	5	Need limb pickup				

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30121 A	02/18/20 07:12:00	02/19/20 07:21:00	02/19/20	Limb Pickup Closed	Brown, Shirley Parks, Dawn	Lake Ridge Dr 110 Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	24	1	Need limb pickup				
30122 A	02/18/20 07:15:00	02/24/20 09:14:00	02/19/20	Trash Related Closed	Brown, Shirley Green, Tanya	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6	Need debris picked up				
30124 A	02/18/20 07:33:00	02/24/20 07:23:00	02/19/20	Culvert Clean Out Closed	Brown, Shirley Morrison, Nelson	Yandell Rd Yandell Rd	District 1	Medium Priority
	Dur (hrs/days)	144	6	Cilvert stopped up				
30128 A	02/18/20 07:49:00	02/19/20 15:56:00	02/19/20	Limb Pickup Closed	Brown, Shirley Creswell, Chris	Bienville Dr Bienville Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
30129 A	02/18/20 07:50:00	02/19/20 15:56:00	02/19/20	Limb Pickup Closed	Brown, Shirley Williams, TJ	Muscadine Path Muscadine Path	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
30130 A	02/18/20 07:51:00	02/20/20 07:09:00	02/19/20	Paving Request Closed	Brown, Shirley Unknown	Old Canton Rd Old Canton Rd	District 2	Medium Priority
	Dur (hrs/days)	48	2	Huge pot hole on Old Canton Rd, closer to 51				
30131 A	02/18/20 07:52:00	02/19/20 15:57:00	02/19/20	Limb Pickup Closed	Brown, Shirley Barr, Jacob	Muscadine Path Muscadine Path	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
30133 A	02/18/20 07:55:00	02/24/20 15:23:00	02/19/20	Pot Holes Closed	Brown, Shirley Unknown	North Old Canton Rd N Old Canton Rd	District 1	Medium Priority
	Dur (hrs/days)	144	6	Huge pot hole				
30134 A	02/18/20 07:56:00	02/20/20 15:53:00	02/19/20	Trash Related Closed	Brown, Shirley Jasmine	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Need large household items picked up				
30136 A	02/18/20 09:09:00	02/19/20 15:55:00	02/19/20	Limb Pickup Closed	Brown, Shirley Salmi, Donna	Audubon Woods Audubon Woods	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up at this address on North Deerfield side				

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Grade	Date/Time	Date/Time	Date					
30138	02/18/20	02/19/20	02/19/20	Limb Pickup	Brown, Shirley	Mullherrin Dr		Medium Priority
A	12:01:00	15:57:00		Closed	Glaze, Jonathan	Mullherrin Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
30139	02/18/20	02/19/20	02/19/20	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	12:03:00	15:55:00		Closed	Higginbotham, Steve	Wildwood Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
30141	02/18/20	02/20/20	02/19/20	Trash Related	Brown, Shirley	Madison St	District 1	Medium Priority
A	13:24:00	15:53:00		Closed	Curtis, Christella	Madison St		
	Dur (hrs/days)	48	2	Need old household item picked up				
30142	02/18/20	02/19/20	02/19/20	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	13:30:00	15:55:00		Closed	Bowman, David	Quail Hollow		
	Dur (hrs/days)	24	1	Limbs pick up				
30144	02/18/20	02/19/20	02/19/20	Limb Pickup	Brown, Shirley	Crabapple Gr	District 3	Medium Priority
A	13:42:00	15:57:00		Closed	Clark, Jamie	Crabapple Grove		
	Dur (hrs/days)	24	1	Needs limb pickup				
30145	02/18/20	02/19/20	02/19/20	Limb Pickup	Brown, Shirley	Livingston Rd	District 2	Medium Priority
A	13:55:00	15:58:00		Closed	Lee, Danny	Livingston Rd		
	Dur (hrs/days)	24	1	Needs limb pickup				
30148	02/19/20	02/20/20	02/20/20	Limb Pickup	Brown, Shirley	Martinique Drive		Medium Priority
A	07:31:00	15:54:00		Closed	Davis, Jordan	Martinique Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
30151	02/19/20	02/20/20	02/20/20	Limb Pickup	Brown, Shirley	Livingston Dr		Medium Priority
A	14:18:00	07:15:00		Closed	Black, Dean	Livingston Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
30152	02/19/20	02/20/20	02/20/20	Limb Pickup	Brown, Shirley	Dover Ln	District 3	Medium Priority
A	14:19:00	15:54:00		Closed	Leon, Charles	Dover Ln		
	Dur (hrs/days)	24	1	Limbs pick up				
30155	02/20/20	02/21/20	02/21/20	Limb Pickup	Brown, Shirley	Katherine Pointe Dr	District 3	Medium Priority
A	14:02:00	15:23:00		Closed	Ronny	Katherine Pointe Dr		
	Dur (hrs/days)	24	1	Limbs pick up				

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30159 A	02/21/20 09:17:00	02/24/20 15:26:00	02/22/20 3	Limb Pickup Closed	Brown, Shirley Hobbs, Becky	Normandy Cir Normandy Circle Madison 39110	District 3	Medium Priority
	Dur (hrs/days) 72			Needs limbs picked up at 265 and 275 Normandy Circle				
30161 A	02/21/20 11:10:00	02/24/20 07:35:00	02/22/20 3	Culvert Clean Out Closed	Brown, Shirley Williams, Denise	Banks Rd 154 Banks Rd	District 5	Medium Priority
	Dur (hrs/days) 72			Culvert needs cleaning out				

72 Closed - Requests Closed on or prior to Target Date

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Total Requests: 72